

**ISLE OF ANGLESEY COUNTY COUNCIL
WASTE MANAGEMENT SECTION**

PUBLIC CONVENIENCES POLICY

MARCH 2009

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PUBLIC CONVENIENCES POLICY

1.0 Public Convenience Provision

- 1.1 Although it is not a statutory duty to provide public conveniences, the Council has decided to provide a network of toilets across the Island for householders and visitors to use.
- 1.2 The Council's policy is to provide clean, well maintained public conveniences that are accessible, safe and strategically located on the Island.
- 1.3 Public conveniences shall only be used for their intended purpose.
- 1.4 Public conveniences on the Island will be appropriately located based on local need, level of usage and available budget.
- 1.5 The use of public conveniences shall be free of charge.
- 1.6 Public conveniences shall be opened and closed at times agreed by the Council. Some public conveniences will be closed at certain times of the year e.g. during the winter period.
- 1.7 The Council will provide separate disabled toilets at most locations. The Council utilises the 'Radar' key system at these locations.
- 1.8 The Council will provide baby changing facilities at most locations.

2.0 Cleaning Service

- 2.1 The Council will arrange for public conveniences to be cleaned to the agreed standard, as specified within its contract with the appointed cleaning contractor. Further details on the specific cleaning frequencies and standards can be obtained by contacting the Council.
- 2.2 Consumables e.g. toilet paper will be replenished as required during the cleaning process.

3.0 Repairs and Maintenance

- 3.1 The Council will be responsible for carrying out repairs and maintenance to infrastructure at public conveniences to ensure they are fit for purpose.

4.0 Safety

- 4.1 The Council will ensure that public conveniences are fit for purpose.
- 4.2 The specified cleaning standard will ensure that public conveniences are left in a safe state immediately after a scheduled cleanse.
- 4.3 All consumables and cleaning products shall be fit for purpose.
- 4.4 Smoking is prohibited in all public conveniences.
- 4.5 The Council recognises that public conveniences can attract elements of anti-social behaviour resulting in toilets not being utilised for their intended use. The Council will work closely with all relevant agencies (e.g. Police) to limit anti-social behaviour.
- 4.6 On some occasions the Council may experience a particular problem with the use of drugs within a specific public convenience. If deemed necessary, the Council may provide an appropriate storage container for the collection of drug related items e.g. syringes.
- 4.7 If necessary, a public convenience may be closed (temporarily or permanently) if the Council believes that harm may be caused to users e.g. due to vandalism, anti social behaviour or due to a technical problem.

5.0 Monitoring

- 5.1 Public conveniences will be monitored at regular intervals to ensure they are clean and fit for purpose. The Council's public convenience cleaning contractor will inspect open toilets at least twice a day. The Council will also monitor public conveniences on a regular basis to ensure they are safe and cleanliness standards are maintained.

6.0 Partnership Working

- 6.1 The Council will continuously work with other stakeholder organisations to ensure a high quality public convenience service is provided on Anglesey. This could include, subject to budgetary constraints, working in partnership with Town/Community Councils to deliver elements of the service or working with local businesses to provide additional access to private toilets for users on the Island.

- 6.2 The Council will work with other partner organisations to improve public convenience infrastructure on the Island e.g. this could include bidding for additional grant funding to improve the service.

7.0 Radar Keys

- 7.1 If requested, the Council will provide disabled users with a Radar key to allow access to disabled toilets on the Island. These keys can be purchased from the Council at the agreed charge.